

# Frequently Asked Questions: COVID-19 Vaccines



## **Q: How do I find out if I am eligible for a COVID-19 vaccine?**

**A:** If you have internet access, you can go to Washington State Department of Health's (DOH) Phase Finder website: [www.FindYourPhaseWa.org](http://www.FindYourPhaseWa.org) or [www.EncuentraTuFaseWa.org](http://www.EncuentraTuFaseWa.org) for Spanish.

If you are eligible, Phase Finder will give you a confirmation and show a list of locations where you can get vaccinated.

If you are not yet eligible, you will be able to give your e-mail or phone number to receive a notice when you become eligible. **To learn more about eligibility, go to:** <https://www.doh.wa.gov/Emergencies/COVID19/VaccineInformation/AllocationandPrioritization>

If you do not have internet access, you can call 1-800-525-0127, press # and someone at DOH will assist you Monday through Friday, 8 am to 5 pm. Wait times for the hotline may be long.

## **Q: I am eligible for a COVID-19 vaccine; how do I get one in Lewis County?**

**A:** If you are eligible, Phase Finder will give you a confirmation and show a list of locations where you can get vaccinated. **Once scheduled**, you are encouraged to print or screenshot your eligibility confirmation to bring to the vaccine provider. **Please do not go a clinic for a COVID-19 vaccine without a scheduled appointment.**

DOH also has a list of approved vaccine providers on its website: <https://www.doh.wa.gov/VaccineLocations>. Scroll down to "Lewis County" to see which locations in Lewis County are approved to give COVID-19 vaccines. The preferred method of contacting each location is listed.

## **Q. There aren't any open appointments for a COVID-19 vaccine; what should I do?**

**A:** Currently, the demand for COVID-19 vaccinations is larger than the supply. Please have patience. A vaccination campaign of this magnitude has never been seen before and it will take time, cooperation and patience to vaccinate everyone who wants COVID-19 vaccinations. In the meantime, if your provider has a waiting list, you are encouraged to get on the list and stay on it. Continue to follow the 3 Ws: wash your hands frequently for at least 20 seconds with soap and water; watch your distance with those outside of your household; and wear a face mask around people outside of your household.

## **Q: I heard there were mass vaccination sites across Washington. Do you have to be a resident of the county where a mass vaccination site is located to qualify for an appointment?**

**A:** You need to be a resident of Washington State, but not of a specific county. For more information on the requirements at each site and to get more information about registering for an appointment, visit: [www.doh.wa.gov/MassVaccinationSites](http://www.doh.wa.gov/MassVaccinationSites)

**Q: It says you need two doses. Can I get a dose of the Moderna vaccine and a dose of the Pfizer vaccine?**

**A:** No, you cannot mix vaccines. If your first dose was of the Pfizer vaccine, your second dose also needs to be of the Pfizer vaccine. If your first dose was of the Moderna vaccine, your second dose also needs to be of the Moderna vaccine. At this time, the effectiveness of mixing and matching the two different vaccines is not known but is being studied.

**Q: How do I get on your waiting list for a COVID-19 vaccine?**

**A:** Vaccine shipments go from DOH directly to approved vaccine providers. Vaccine providers schedule their own clinics. Lewis County Public Health & Social Services does not administer COVID-19 vaccines, therefore we cannot schedule appointments, keep a waiting list for vaccine appointments. Once you have used [www.FindYourPhaseWa.org](http://www.FindYourPhaseWa.org) to determine your eligibility, you can visit <https://www.doh.wa.gov/VaccineLocations> to find a provider and schedule an appointment. If you do not have internet access or do not feel comfortable using the online scheduling system, you can call 1-800-525-0127 and press # to speak with someone who can assist you.

**Q: I received my first dose of a COVID-19 vaccine. Does that mean I am fully protected against COVID-19 now?**

**A: No.** Based on current data gathered on the available COVID-19 vaccines, you will develop the best protection approximately two weeks after you receive your second dose. Even best protection will not be 100%, and no one knows for sure how long protection will last. It is important to continue following the 3 Ws in order to protect yourself and others from potentially getting COVID-19 after your first and second shots.

**For more information visit:** <https://phsscovid19.lewiscountywa.gov/covid-19-vaccine-overview/>

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