Virtual Dental Care

Speak with a dentist online anytime, anywhere.



Delta Dental of Washington is thrilled to offer virtual dental services through Dentistry.One to members with participating employer-sponsored dental plans. Please send a text to our Customer Service team at 1-833-604-1246 to learn if your benefits include virtual dental care.

What is virtual dental care?

Whether you're facing a dental emergency, require after-hours care, or simply have general concerns about your oral health, get the answers you need from the comfort of your home, office, or anywhere else that's comfortable for you.

Once you've seen a virtual dentist, you will be connected with a Care Advisor to coordinate in-office dental visits, navigate your dental benefits, and provide oral health information on various health issues.

How it works

1

Log into your MySmile member dashboard



Click "Virtual Dental Care" to connect with Dentistry.One.

2

Choose what's best for you



Speak live to a dentist now, schedule an appointment, or send pictures for review.

3

Get help with in-person appointments



When needed, we'll schedule a visit for you with a Delta Dental provider.

Going to the dentist just got easier



- **Time-Saving:** Receive professional dental consultations from the comfort of your home, eliminating the need for travel and time off work.
- **Reduced Anxiety:** Avoid the stress and fear commonly associated with in-person dental visits.
- **Cost-Effective:** Save money on transportation and childcare, and potentially reduce overall dental care costs with early diagnosis and preventive advice.

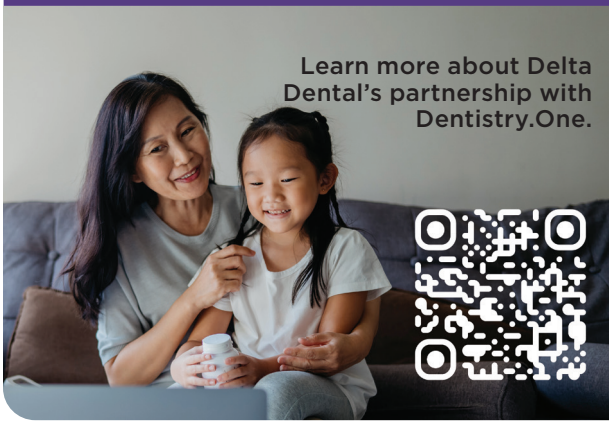
24/7 access to virtual dental services

- Emergencies
- Oral Health Screenings
- Limited Assessments
- Problem-Focused Evaluations
- Treatment Options
- Oral Hygiene Questions

Virtual services may apply towards your annual plan maximum (the maximum your dental plan will pay for your dental care in one plan year). Please review your plan documents to confirm if preventive care (regular checkups - cleanings, exams, x-rays, and fluorides - that stop problems before they start) costs are included in your annual plan maximum.

Oral health evolution, from anywhere with SmileScan

SmileScan allows members to receive an AI generated oral health assessment by submitting photos of teeth. SmileScan has no impact on a your annual plan maximum.



Learn more about Delta Dental's partnership with Dentistry.One.

Availability of virtual dentistry services varies by state and not currently permitted in Arkansas, Georgia, Kansas, and Ohio. In select states, services may be delayed due to ongoing compliance requirements.

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