

### What to Say When You Call 9-1-1 for Help

If you need to call 9-1-1 in an emergency, you will need to tell the 9-1-1 call taker 4 important pieces of information. Find out what they are by solving the puzzle below.



Look at the symbol above each line. Use the key to find the letter for that symbol. Write the letter above the line.

**When you call 9-1-1, tell the person who answers :**

**1.**             

\_\_\_\_\_

**2.**             

\_\_\_\_\_

**3.**     

\_\_\_\_\_

**4.**             

\_\_\_\_\_

**Tips to remember if you call for help:**

- \* Stay calm.
- \* Speak loudly and clearly.
- \* Say "yes" and "no" out loud. Don't nod your head.
- \* Stay on the phone until the 9-1-1 call taker tells you to hang up.

**KEY**

A	
B	
C	
D	
E	<input type="checkbox"/>
F	

G	
H	<input checked="" type="checkbox"/>
I	
J	
K	
L	
M	<input type="checkbox"/>

N	
O	
P	<input checked="" type="checkbox"/>
Q	
R	
S	
T	

U	
V	
W	
X	
Y	
Z	

